Airline Exchange Policies – As of May 28, 2014

Exchange policies for major U.S. and Canadian air carriers can change without notice, so always check with the carrier to be certain. This information is valid as of May 28, 2014.

<table>
<thead>
<tr>
<th>Airline</th>
<th>Domestic (Plus U.S. Canada Trans-Border) Change Fee</th>
<th>International Change Fee</th>
<th>Can a non-refundable ticket be applied toward a refundable ticket?</th>
<th>Can a residual value be applied toward a change fee?</th>
<th>Does the airline allow an MCO for a residual?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air Canada</td>
<td>$50 Flex Intra-Canada $75 Tango fares $150 Tango/Flex Trans-order</td>
<td>Contact Air Canada** Check Fare Rules</td>
<td>Y*</td>
<td>N</td>
<td>N</td>
</tr>
<tr>
<td>Air Tran</td>
<td>$150</td>
<td>$150</td>
<td>Y*</td>
<td>Y</td>
<td>N</td>
</tr>
<tr>
<td>Alaska</td>
<td>Free if made 60 days prior, $125 if made in less than 60 days</td>
<td>N/A</td>
<td>Y*</td>
<td>N</td>
<td>N</td>
</tr>
<tr>
<td>American</td>
<td>$200</td>
<td>$200-$750**</td>
<td>Check Fare Rule or with your agent</td>
<td>Contact your agent; policy varies</td>
<td>Y</td>
</tr>
<tr>
<td>Delta</td>
<td>$200</td>
<td>$200-$400**</td>
<td>Y*</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>Frontier</td>
<td>Classic Fare - Free Economy Fare - $75</td>
<td>N/A</td>
<td>Y*</td>
<td>N</td>
<td>N</td>
</tr>
<tr>
<td>Jet Blue</td>
<td>$75 for fares under $100 $100 for fares between $100 and $149 $150 for fares $150+</td>
<td>N/A</td>
<td>N/A</td>
<td>Y</td>
<td>Y</td>
</tr>
</tbody>
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Most tickets are non-transferable and do not allow name changes. Most tickets expire based on Date of Issue or Date of Travel. Not sure or have a question? Contact your World Travel, Inc. designated agent.
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<td>Southwest</td>
<td>No Fee</td>
<td>No Fee</td>
<td>Y*</td>
<td>N/A</td>
<td>Y</td>
</tr>
<tr>
<td>Spirit</td>
<td>$115 spiritair.com $125 through reservations or airport location</td>
<td>N/A</td>
<td>N/A</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>United</td>
<td>$200</td>
<td>$300**</td>
<td>Y*</td>
<td>N</td>
<td>Y</td>
</tr>
<tr>
<td>US Airways</td>
<td>$200</td>
<td>$200-$750**</td>
<td>Check Fare Rule or with your agent</td>
<td>Contact your agent; policy varies</td>
<td>Y</td>
</tr>
</tbody>
</table>

**Virgin America**

| Change of Reservation Fee - Western Region (within LAS, LAX, PDX, PSP, PVR, SAN, SEA, SFO, SJD only) $75 | Change of Reservation Fee - Long and Medium Haul Markets (AUS, DFW, CUN, MCO, FLL, ORD, IAD, DCA, BOS, JFK, EWR, PHL, DAL, LGA) $150 | Y | Y | Y |

Some airlines have additional fare rules and extenuating regulations in certain markets or with certain fare classes. Always verify information with your agent or carrier.

*When a nonrefundable ticket can be exchanged for a refundable ticket, the nonrefundable restriction applies and the new ticket will be identified as non-refundable.

**International Change Fees vary, depending on the fare basis, country traveling to/from, etc. These are just guidelines and travelers are strongly urged to contact their agents for help. No changes permitted on travel originating in Europe, the Middle East, or Africa with the Tango fare. Flex and Executive First Lowest can be changed with a fee.

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